



MOHAMAD AIDIEL AZZAUFIBIN MOHD MUSTAFA



aidielazzaufi@hotmail.com



<https://azzaufi.github.io/Aidiel/>



+6014 – 847 3180



Professional Profile.

Dedicated technician with over 9 years of experience troubleshooting a wide range of mechanical, electronic, electrical, and computer problems. Strong background in repair and diagnostics, having honed skills at **Western Digital** for 7 years and currently at **ILLEGear SDN. BHD.** as a Supervisor Technician. Quick learner and hard-working professional with excellent time management, interpersonal, and communication skills, actively seeking new opportunities to expand technical expertise.



Skills & Competencies.

- Technical skills:** Hardware diagnostics, basic motherboard-level repair, PLC, electrical wiring, electro-pneumatics, robotic system maintenance, AutoCAD
- Software:** Basic Microsoft Office Suite (Word, PowerPoint, Excel).
- Languages:** Fluent in Bahasa Malaysia; Basic English (Written & Spoken).
- Licenses:** Full clean driving license (B2, D).



Professional Experience.



Supervisor Technician Support and customer service,

ILLEGear SDN. BHD. | Kuala Lumpur

July 2020 - Present

- Lead and oversee the technician team, managing schedules and quality of work to ensure high service standards.
- Perform advanced diagnostics and repairs on high-performance/gaming laptops and desktops, including motherboard troubleshooting.
- Manage customer service interactions, providing technical solutions and resolving complex hardware issues.
- Execute precise hardware assembly and component replacements for premium computer systems



Western Digital

Senior Technician,

WESTERN DIGITAL (MALAYSIA) | Petaling Jaya.

April 2012 – Dec 2019

- Maintained and repaired robotic systems used in hard drive testing and manufacturing.
- Troubleshoot electronic boards and performed component replacement to maintain production uptime.
- Managed machine equipment maintenance and resolved software-related diagnostic issues.
- Applied knowledge of PLC and electrical wiring to optimize department testing units and on machine equipment.



Mercedes-Benz

Industrial Training,

MERCEDES BENZ PEKAN PLANT | PEKAN, PAHANG

Jun 2010 – Oct 2010

- Gained foundational experience in automotive component assembly and factory QC checking.
- Assisted in unit testing within a rigorous factory environment.



Education.

Diploma in Mechanical Engineering (Manufacturing)

Polytechnic Port Dickson Jan 2009 – Dec 2011

Sijil Pelajaran Malaysia (SPM)

SMK Dato' Mahmud Mat, Jan 2003 - Dis 2007



Certifications

- AutoCAD 2011** – Associate (Autodesk)
- AutoCAD 2011** – Professional (Autodesk)
- SMC** Programmable Logic Controllers 2
- SMC** Practical Electro-Pneumatics 1.